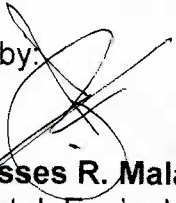


After Sales Service and Support during the warranty period, all reported defects shall be completely/satisfactorily repaired/replaced by the winning bidder/supplier within 72 hours after receipt of a verbal and/or written notice from the procuring entity.


## 11. Payment

The payment shall be done within sixty (60) working days upon submission of complete documents including delivery, installation, testing, commissioning and upon issuance of Inspection and Acceptance Report by the authorized/designated representatives of PPSC subject to performance security retention.


Prepared by:

  
**Engr. Ulysses R. Malapitan**  
Admin Asst. I, Eng'g. Unit, GSS, AD

Submitted by:

  
**Engr. Romy V. Yalo**  
Acting Chief, General Services Section, AD

Noted by:

  
**PCOL Eroilan P. Elope, (Ret.)**  
Acting Chief, Administrative Division