## PHILIPPINE PUBLIC SAFETY COLLEGE

### SERVICE CHARTER

**Our Mission**
We are committed to serve as the greatest educational institution for training, human resource development and continuing professional education for the Police, Firefighter and BPC fields.

**Our Philosophy**
The Philippine Public Safety College is committed to develop a highly ethical, effective and efficient corps of public safety professional whose integrity, physical, mental and moral standards necessary to serve and protect the people.

**Our Core Values**
- Responsibility & Accountability
- Together people respecting human rights, integrity, concern, and improvement

### LIST OF INTERNAL SERVICES OFFERED

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<th>SERVICE</th>
<th>CODES</th>
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### NATIONAL JUSTICE AND MANAGEMENT AND PENALTY TRAINING INSTITUTE (NJPMTI)

**COURSES**
- Office Officer Course (OOC)
- Office Officer Course (OOC)
- Legal Officer Course (LOC)
- Law Enforcement Officer (LEO)
- Investigative Officer (IO)
- Investigative Officer (IO)
- Criminalist (CR)
- Criminalist (CR)
- Criminalist (CR)
- Criminalist (CR)

**ENTRY REQUIREMENT**
- Office Officer Course (OOC)
- Office Officer Course (OOC)
- Legal Officer Course (LOC)
- Law Enforcement Officer (LEO)
- Investigative Officer (IO)
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- Criminalist (CR)
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- Criminalist (CR)

**OPM**
- Office Officer Course (OOC)
- Office Officer Course (OOC)
- Legal Officer Course (LOC)
- Law Enforcement Officer (LEO)
- Investigative Officer (IO)
- Investigative Officer (IO)
- Criminalist (CR)
- Criminalist (CR)
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### NATIONAL FORENSIC SCIENCE TRAINING INSTITUTE (NFSTI)

**COURSES**
- Forensic Science (FS)
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### NATIONAL POLICE COLLEGE (NPC)

**COURSES**
- Police Office Course (POC)
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### PHILIPPINE NATIONAL POLICE ACADEMY (PNPA)

**COURSES**
- Pre-Service Training (PST)
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### NATIONAL POLICE TRAINING INSTITUTE (NPTI)

**COURSES**
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### NATIONAL FIRE TRAINING INSTITUTE (NFTI)

**COURSES**
- Fire Officer Course (FOC)
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### FEEDBACK RECOMMENDATION

**Feedback Form**
Please fax or email your feedback to our office.

**Form**
- President’s Office
- Fire Department
- Police Department
- BPC Department

**Instructions**
- Fill out the necessary information.
- Sign and return the form.
- Feedback will be forwarded to the appropriate office.

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**SERVICE OF CREDITS FOR COURSE ATTENDANCE**

- Scheduled attendance of the course.
- Criteria for credit determination.
- Application process and timeline.

**ISSUANCE OF CERTIFICATE OF COURSE COMPLETION**

- Application requirements.
- Approval process.
- Issuance of certificate.

**ISSUANCE OF SERVICE RECORD/CERTIFICATE OF EMPLOYMENT AND COMPENSATION**

- Application requirements.
- Approval process.
- Issuance of certificate.

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**RESPONSE TO INQUIRY (PHONE)**

- Include contact details.
- Standard operating procedures.
- Response time frames.

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**FEEDBACK RECOMMENDATION (WEB)**

- Online feedback form.
- Instructions and guidelines.
- Submission process.

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**FEEDBACK RECOMMENDATION (FACEBOOK)**

- FB feedback form.
- Instructions and guidelines.
- Submission process.

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**FEEDBACK RECOMMENDATION (INSTAGRAM)**

- IG feedback form.
- Instructions and guidelines.
- Submission process.

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**FEEDBACK RECOMMENDATION (TWITTER)**

- TW feedback form.
- Instructions and guidelines.
- Submission process.