



## **CITIZEN'S CHARTER**

Revised  
2016



Republic of the Philippines  
**Department of the Interior and Local Government**  
**PHILIPPINE PUBLIC SAFETY COLLEGE**  
505 Al-fer Building, Barangay Bagong Lipunan, EDSA, Quezon City  
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## Message

This Handbook is prepared and written for all the PPSC personnel, its principal clientele, the Philippine National Police (PNP), the Bureau of Fire Protection (BFP) and the Bureau of Jail Management and Penology (BJMP) and the Public for promoting transparency in transacting Business in each of the Constitutive Units (CU's) and Regional Training Centers (RTC's).

The simplified standards of the College in the delivery of its services which exemplifies the step by step procedures, requirements including durations to complete the specific transactions of all the frontline service of the agency will pave way to the eradication of bureaucratic red tape that will help fight against graft and corruption.

All employees are enjoined and be familiar with the contents of this Handbook.

**PDDG RICARDO F DE LEON (Ret.), Ph.D**  
President

## **INTRODUCTION**

The Philippine Constitution provides that:

*“The state shall maintain honesty and integrity in the public service and take positive and effective measures against graft and corruption”*

### **Article 11, Section 27**

Republic Act No. 9485, otherwise known as the Anti-Red Tape Act OF 2007, was enacted ON June 2, 2007, aimed to eradicating red tape in the operation of all government agencies to maintain honesty and responsibility among its public officials and employees and take appropriate measures to promote transparency in transacting business in each of the offices of the College, with a simplified procedures that will expedite government transactions.

The Philippine Public Safety College, in support to this program established mechanisms to ensure the timely and effective respond time delivery of its frontline services, thus the PPSC Citizen’s Charter.

It is therefore enjoined that all PPSC personnel should be familiar with the contents of this handbook as they perform their functions and responsibilities as public servants.

### **Our Mandate**

We are mandated to serve as the premier educational institution for training, human resource development and continuing education for all personnel of the PNP, BFP, and BJMP (Section 66, RA 6975)

### **Our Mission**

The Philippine Public Safety College provides comprehensive and continuing education, training, and human resource development to all personnel of the Philippine National Police (PNP), Bureau of Fire Protection (BFP), Bureau of Jail Management and Penology (BJMP) and other public safety agencies and stakeholders and instilling in them the value of their sworn duties.

### **Our Vision**

By 2020, the Philippine Public Safety College is one of the best public safety education and training systems in Southeast Asia that is globally competitive and committed to the delivery of effective and efficient public service.

### **Our Philosophy**

The Philippine Public Safety College is committed to develop a highly ethical, effective and efficient corps of public safety personnel imbued and equipped with knowledge, attitude, skills, habits and values necessary to serve and protect the people.

### **Our Core Values**

**Servanthood; Excellence; Responsibility & Accountability; Valuing People & Respect for Human Rights; Integrity; Courage; and Empowerment**

## LIST OF FRONTLINE SERVICES

TYPE OF FRONTLINE SERVICES	CONCERNED OFFICE	FEES	PROCESSING TIME
1. Issuance of Certification of Course Completed	CRMO	Not Applicable	15 Minutes
2. Authentication of PPSC Certificates/Graduation Documents	CRMO	Not Applicable	9 Minutes
<ul style="list-style-type: none"> <li>• Walk-In</li> <li>• Thru Courier</li> </ul>	Message Center	Not Applicable	1 day and 6 minutes
3. Issuance of Certification of Course Equivalence	CRMO	Not Applicable	16 Minutes
4. Filling of Petition for Review/appeal on Student Disciplinary Cases	ILO	Not Applicable	2 days 1 hr. 2minutes
5. Issuance of Authority to Travel	PRS	Not Applicable	14 Minutes
6. Issuance of Service Records/Certificate of Employment and Compensation	PRS	Not Applicable	11 Minutes
7. Response to Inquire (Phone)	Officer of the Day	Not Applicable	10 Minutes

## PPSC COURSES OFFERED

Pursuant to Section 66 of Republic Act 6975, otherwise known as the “Department of the Interior and Local Government (DILG) Act of 1990” the Philippine Public Safety College (PPSC) is mandated to serve as the premier educational institution for the training, human resource development and continuing education of all personnel of the Philippine National Police (PNP), the Bureau of Fire Protection (BFP) and the Bureau of Jail Management and Penology (BJMP).

The PPSC, through its constitutive units and regional training schools, is offering the following mandatory career courses:

### 1. PHILIPPINE NATIONAL POLICE ACADEMY (PNPA)

COURSES	ENTRY REQUIREMENT	OPR
<ul style="list-style-type: none"> <li>• Bachelor of Science in Public Safety (BSPS)</li> </ul>	Civilian (at least High School Graduates)	Philippine National Police Academy (PNPA) Camp Castaneda Silang, Cavite Tel No. (049) 545-59-39 (049) 396-40-76

**2. NATIONAL POLICE COLLEGE**

<b>COURSES</b>	<b>ENTRY REQUIREMENT</b>	<b>OPR</b>
<ul style="list-style-type: none"> <li>• <b>Master in Public Safety Administration (MPSA)</b></li> <li>• <b>Public Safety Officers Senior Executive Course (OSEC)</b></li> <li>• <b>Public Safety Officers Advance Course (OAC)</b></li> <li>• <b>Public Safety Officers Basic Course (OBC)</b></li> <li>• <b>Officers Orientation Course (OOC)</b></li> </ul>	<p>Superintendent /SG-22</p> <p>Police/ Fire/Jail Superintendent Senior Inspector</p> <p>Police Inspector</p> <p>Lateral Entrants</p>	<p>National Police College (NPC) Camp Castañeda, Silang, Cavite Tel. No. (02) 666-33-13</p>

**3. NATIONAL FIRE TRAINING INSTITUTE**

<b>COURSES</b>	<b>ENTRY REQUIREMENT</b>	<b>OPR</b>
<ul style="list-style-type: none"> <li>• <b>Fire Officers Advance Course (OAC)</b></li> <li>• <b>Fire Officers Basic Course (OBC)</b></li> <li>• <b>Fire Officers Candidate Course (OCC)</b></li> <li>• <b>Fire Protection Supervisory Course (FPSC)</b></li> <li>• <b>Fire Arson Investigation and Inspection Course (FAIIC)</b></li> <li>• <b>Fire Basic Recruit Course (FBRC)</b></li> </ul>	<p>Fire Senior Inspector Fire Inspector Senior Fire Officer 4</p> <p>Fire Officer 3</p> <p>Fire Officer 2</p> <p>Newly recruited F01</p>	<p>National Fire Training Institute (NFTI) Camp V. Lim, Calamba City, Laguna Tel No. (049) 8340432</p>

**4. NATIONAL JAIL MANAGEMENT AND PENOLOGY TRAINING INSTITUTE**

<b>COURSES</b>	<b>ENTRY REQUIREMENT</b>	<b>OPR</b>
<ul style="list-style-type: none"> <li>• <b>Officers Advance Course (OAC)</b></li> <li>• <b>Officers Basic Course (OBC)</b></li> <li>• <b>Jail Officers Candidate Course (JOCC)</b></li> <li>• <b>Jail Senior Leadership Course (JSLC)</b></li> <li>• <b>Jail Junior Leadership Course (JJLC)</b></li> <li>• <b>Jail Basic Recruit Course (JBRC)</b></li> </ul>	<p>Jail Senior Inspector Jail Inspector Senior Jail Officer 4</p> <p>Senior Jail Officer 1</p> <p>Jail Officer 2</p> <p>Newly recruited J01</p>	<p>National Jail Management and Penology Training Institute (NJMPTI) Camp V. Lim, Calamba City, Laguna Tel. No. (049) 834-68-27</p>

**5. NATIONAL FORENSIC SCIENCE TRAINING INSTITUTE**

<b>COURSES</b>	<b>ENTRY REQUIREMENT</b>	<b>OPR</b>
<ul style="list-style-type: none"> <li>• <b>Public Safety Investigation and Detection Course (PSIDC)</b></li> <li>• <b>Public Safety Narcotics Investigation Course (PSNIC)</b></li> <li>• <b>Public Safety Traffic Investigation Course (PSTIC)</b></li> </ul>	<p>P/F/J Officer 2- P/F/J SINSP -do-  P/F/J/ Officer 2</p>	<p>National Forensic Science Training Institute (NFSTI) Camp V. Lim, Calamba City, Laguna Mobile: 0928-5500296</p>

**6. NATIONAL POLICE TRAINING INSTITUTE**

<b>COURSES</b>	<b>ENTRY REQUIREMENT</b>	<b>OPR</b>
<ul style="list-style-type: none"> <li>• <b>Police Officers Candidate Course (OCC)</b></li> <li>• <b>Police Senior Leadership Course (SLC)</b></li> <li>• <b>Police Junior Leadership Course (JLC)</b></li> <li>• <b>Police Basic Recruit Course (PBRC)</b></li> </ul>	<p>Senior Police Officer 4  Senior Police Officer 2  Police Officer 3  Newly recruited P01</p>	<p>Police National Training Institute through the 18 Regional Training Schools located nationwide</p>

**ISSUANCE OF CERTIFICATE OF COURSE COMPLETED**

**Service:**

**Schedule of Availability of Service:**

*Monday-Friday*

*8:00AM-5:00PM*

**Who May Avail of the Service:**

- *Uniformed Personnel of the PNP, BFP, and BJMP who undergo and passed the Course/Training Requirement*

**What are the Requirements:**

- *Two (2) valid Identification Cards*
- *Wearing complete uniformed*

**Duration: 15 Minutes**

**How to Avail of the Services:**

STEP	APPLICANT/CLIENT	SERVICE PROVIDER	DURATION OF ACTIVITY (UNDER NORMAL CIRCUMSTANCES)	OFFICE OPR	FORM
1	Secure and fill-up Request Slip	Direct Client to proceed to the CMRO	1 Minute	CRO Ground Floor	Request Slip
2	Present requirement to the window officer	Verify Name of Uniformed Personnel from the Master list of Graduates	3 Minutes	CRO Ground Floor	
3		Prepare Certification for signature/approval of the VP for Administration and/or C, CRMO	10 Minutes	CRO Ground Floor	
4	Sign in the Log Book and receive certification	Prepare and Release Certification	1 Minute	CRO Ground Floor	

**- End of process for Issuance of Certification-**

**AUTHENTICATION OF PPSC CERTIFICATES/GRADUATION DOCUMENTS (Walk-In)****Service****Schedule of Availability of Service**

*Monday-Friday*

*8:00AM-5:00PM*

**Who May Avail of the Service:**

- *Uniformed Personnel of the PNP, BFP, and BJMP who undergo and passed the Course/Training Requirement*

**What are the Requirements:**

- *Original or Photo copy of Certificate of Training/Course*
- *Two (2) valid Identification Cards*
- *Wearing complete uniformed*

**Duration: 9 Minutes**



**How to Avail of the Services:**

STEP	APPLICANT /CLIENT	SERVICE PROVIDER	DURATION OF ACTIVITY (UNDER NORMAL CIRCUMSTANCES)	OFFICE OPR	FORM
1	Secure and fill-up Request Slip at the window officer		1 Minute	CMRO Ground Floor	Request Slip
2	Present original or photo copies of graduation documents	Verify Name of Uniformed Personnel from the Master List of Graduates	3 Minutes	CMRO Ground Floor	
		Authenticate/Stamp photo copies of graduation documents(maximum of five (5) copies for each documents	3 Minutes	CMRO Ground Floor	
3	Sign in the logbook and Received the copy of Certificate		2 Minutes	CMRO Ground Floor	

**- End of process for Authentication of PPSC Certificates/Graduation Documents (Walk-In) -**

**AUTHENTICATION OF PPSC CERTIFICATES/GRADUATION DOCUMENTS (Thru Courier)****Service:****Schedule of Availability of Service**

*Monday-Friday  
8:00AM-5:00PM*

**Who May Avail of the Service:**

- *Uniformed Personnel of the PNP, BFP, and BJMP who pass and completed the PPSC Course/Training Requirements*

**What are the Requirements:**

- *Photo copy of Certificate of Training/Course send thru mail*

**Duration: 1 day and 6 Minutes**

**How to Avail of the Services:**

STEP	APPLICANT /CLIENT	SERVICE PROVIDER	DURATION OF ACTIVITY (UNDER NORMAL CIRCUMSTANCES)	OFFICE OPR	FORM
1	Letter request for authentication from PNP,BFP, and BJMP Uniformed Personnel	Verify and validate the certificate of Training from the Master List of Graduates	3 Minutes	CRO Ground Floor	
		Authenticates/Stamp photo copies of graduation documents(maximum of five (5) copies for each documents)	30 Minutes	CRO Ground Floor	
3		Forward the said documents to the Message Center for mailing	1 Day	Message Center Ground Floor	LBC

**- End of process for Authentication of Certificates/Graduation Documents (Thru-Courier)-**

**ISSUANCE OF CERTIFICATION FOR COURSE DOCUMENTS**

**Service:**

**Schedule of Availability of Service:**

*Monday-Friday*

*8:00AM-5:00PM*

**Who May Avail of the Service:**

- *Uniformed Personnel of the PNP, BFP, and BJMP who undergo and passed the Course/Training Requirement*

**What are the Requirements:**

- *Two (2) valid Identification Cards*
- *Wearing complete uniformed*

**Duration: 16 Minutes**

**How to avail the service on Issuance of Certification - Mandatory Course Equivalence for Students who Completed NFSTI Courses**

STEP	CLIENT	SERVICE PROVIDER	DURATION OF ACTIVITY (UNDER NORMAL CIRCUMSTANCES)	OFFICE OPR	FORM
1	Letter request for issuance of certification (Mandatory course equivalence) from PNP, BJMP, BFP Uniformed Personnel	Verify and validate the following documents: Declaration of graduates Finale Order of Merit Diploma	5 Minutes	ILO 4 <sup>th</sup> Floor	
		Prepare Certification for signature/approval of the PPSC President	10 Minutes	ILO 4 <sup>th</sup> Floor	Log Book
2	Sign in the Log Book and receive certification	Prepare and Release Certification	1 Minutes	CRO Ground Floor	Log Book

**- End of process for Certification of Course Equivalence-**

**FILLING FOR APPEAL/ PETITIONS FOR RREVIEW ON STUDENT DISCIPLINARY CASES**

**Service:**

**Schedule of Availability of Service**

*Monday-Friday  
8:00AM-5:00PM*

**Who May Avail of the Service:**

- *Uniformed Personnel of the PNP, BFP, and BJMP who has Disciplinary Cases*

**What are the Requirements:**

- *Complete case folder*
- *Indorsement or transmittal letter by concerned Unit/Center*
- *Certified true copy of the appealed Resolution*
- *New evidence/Record/document to support the petition for Review*

**Duration: 2 days 1 Hour and 2 minutes**

**How to avail the service on Appeal/Petition for Review on Student Disciplinary Cases:**

STEP	CLIENT	SERVICE PROVIDER	DURATION OF ACTIVITY (UNDER NORMAL CIRCUMSTANCES)	OFFICE OPR	FORM
1	Within 72 hours from the receipt of the adverse Resolution on CU's denial of the motion for reconsideration, the Student may file an appeal/ petition for review before the Office of the President PPSC	Receive and docket the case folder of the student/trainee	2 minutes	ILO 4 <sup>th</sup> Floor	Case Document
		Evaluation of the appeal/Petition for Review	24 Hours	ILO 4 <sup>th</sup> Floor	Case Document
		If the appeal is given due course prepare the resolution for signature of the President	24 Hours	ILO 4 <sup>th</sup> Floor	Case Document
2	Received the copy of the resolution and sign the receiving copy	Transmit copies of the Decision to the parties	8 Hours	ILO 4 <sup>th</sup> Floor	Log Book Receiving Copy

*- End of process for Filing of Appeal/ Petition for Review-*

**ISSUANCE OF AUTHORITY TO TRAVEL**

**Service**

**Schedule of Availability of Service**

*Monday-Friday*

*8:00AM-5:00PM*

**Who May Avail of the Service:**

- *All PPSC Organic Personnel*
- *Uniformed Personnel of the PNP, BFP, and BJMP who are on Detail Status with the PPSC:*

**What are the Requirement:**

- *Approved Leave of Absent*
- *Clearance (Unit Clearance/PPSC Clearance)*
- *Letter Request authorized/approved/endorsed by Unit Director/ Head Office/Division Chief)*

**Duration: 14 Minutes**

**How to Avail of the Services:**

STEP	APPLICANT /CLIENT	SERVICE PROVIDER	DURATION OF ACTIVITY (UNDER NORMAL CIRCUMSTANCES)	OFFICE OPR	FORM
1	Submit to the Personnel Record Section the complete document requirement such as: Letter request for authority to travel duly endorsed by Unit Director/Head of Office/Division Chief) Unit clearance/ PPSC clearance and approved leave of absent	Received and log the document for review	1 Minute	PRS Receiving Clerk Ground Floor	
		Preparation of Authority to Travel for signature of the President	5 Minutes	PRS Clerk Ground Floor	
		Forward Travel document at the Office of the President for Approval /Signature of the PPSC President	3 Minutes	OP 3 <sup>rd</sup> Floor	
		Received approved/signed Authority to Travel Document form the OP.	2 Minutes	PRS Receiving Clerk Ground Floor	
2	Sign in the logbook and Received the copy of Travel Document	Stamp/Number the approved Authority to Travel for released/email	3 Minutes	PRS Clerk Ground Floor	

*- End of process for Issuance of travel Order/Documents (Walk-In) -*

**ISSUANCE OF SERVICE RECORDS/CERTIFICATE OF EMPLOYMENT AND COMPENSATION**

**Service:**

**Schedule of Availability of Service:**

*Monday-Friday*

*8:00AM-5:00PM*

**Who May Avail of the Service:**

- *PPSC Organic Personnel*

**What are the Requirements:**

- *Request Form*

**Duration: 11 Minutes**

**How to avail the service on Issuance of Service Records /Certificate of Employment and Compensation**

STEP	CLIENT	SERVICE PROVIDER	DURATION OF ACTIVITY (UNDER NORMAL CIRCUMSTANCES)	OFFICE OPR	FORM
1	Request Form for issuance of Service Records /Certificate of Employment and Compensation	Verify and validate the status of Document/ Available Record	3 Minutes	PRS Clerk Ground Floor	
		Prepare Service Records/Certificate of employment and Compensation for signature and approval of the Chief Administrative Division	5 Minutes	PRS Clerk Ground Floor	Log Book
2	Sign in the Log Book and receive certification	Release Service Records/Certificate of Employment and Compensation	3 Minute	CRO Ground Floor	Log Book

**- End of process for Service Records and Certificate of Employment and Compensation-**

**RESPONSE TO INQUIRE (PHONE)**

**Service:**

**Scheduled of Availability of Services:**

*Monday of Friday (Regular Working Days)  
8:00 a.m. to 5:00 p.m.*

**Who may avail of the Services:**

*PNP, BFP and BJMP Uniformed Personnel and General Public*

**What are the Requirements:**

- Complete name
- Address,
- Telephone Number
- Name of Office,
- Nature of Inquiries

**Duration: 10 Minutes**

**How to avail of the Service:**

STEP	APPLICANT /CLIENT	SERVICE PROVIDER	DURATION OF ACTIVITY (UNDER NORMAL CIRCUMSTANCES)	OFFICE OPR	FORM
1	Request for assistance via land line phone	Get personal data of client and details of request, and fill out customer information sheet	1 Minute	Officer of the Day	Customer Information Sheet Log Book
		Reply to simple queries	3 Minutes		
		Return call to verify the truth and existence of the call	1 Minute		
		Refer to concerned agencies if request entails further action, and Coordination	5 Minutes		

***-End of Process for Response to Inquire-***



Tell us how we are doing

### **FEEDBACK REDNESS MECHANISM**

Please let us know if we have served you by doing any of the following:

- Accomplish the Feedback Form and leave it to the Public Assistance Officer and Complaint Desk
- Talk to Public Assistance Officer

If you are not satisfied with our service, your written/verbal complaint shall immediately be attended to by the Public Assistance Officer of the Head Office.

Thank you for keeping us continuously improve our service





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Our primary concern is to give you customer-focused and proficient and quality frontline services. But to know what you would like, we have to hear from you.

Therefore, may we request you to accomplish this clientele Service Feedback Form. Your response will be of value to us. It will just take less than a minute to accomplish this form.

What services did you avail of at the PPSC?

- General Information on the College, eg. Polices, Mandates, Organizational Structure, etc.
- Information on the Courses offered for the Tri-Bureaus
- Follow-up of the following:
  - Authentication of Documents
  - Certification
  - Filing for Review and Apple
- Job Application
- Legal Assistance
- Filing of Complaints
- Others (Please specify

Please rate our service and Personnel by checking the answer of your choice

**SA-** Strongly Agree

**A-** Agree

**D-** Disagree

**SD-** Strongly Disagree

**A. Behavior**

**SA D A SD**

- 1. The Person I approached
  - a. Is kind, courteous and Accommodating
  - b. Knowledgeable of What is she/he doing
- 2. The Registrar’s knows how to give instructions/direction

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**A. Service Rendered**

- 1. I received the documents requested on the schedule date/time
- 2. I was attended to immediately
- 3. I got the information I wanted
- 4. No sign of asking Money in Exchange services.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**B. Facilities**

- 1. The office premises are clean and orderly
- 2. The comfort rooms looks and Smell clean
- 3. There are directions posted in the premises

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments/Suggestions: \_\_\_\_\_

Please let us know how we have served you. You may use this form for compliments, complaints, or suggestions. Simply check the corresponding box.

*(Ipaalam po ninyo sa amin kung paano naming kayo napaglingkuran. Mangyaring itsek lamang ang kahong naayon.)*

**Compliment**  
*(papuri)*

**Complaint**  
*(reklamo)*

**Suggestion**  
*(mungkahi)*

**Persons(s)/Unit/Office Concerned or Involved:**

*(mga tao/pangkat/tanggapan na may kinalaman sa papuri, reklamo o mungkahi)*

**Facts or Details Surrounding the Incident:**

*(Kaganapan o detalyeng bumabalot sa pangyayari)*

**(Please use additional sheet/s if necessary)**

*(Mangyaring gumamit ng karagdagang papel kung kinakailangan)*

**Recommendation(s)/Suggestion(s)/Desired action from our Office**

*(Rekomendasyon/Mungkahi/Nais na aksyon mula sa aming tanggapan)*

(Please use additional sheet/s if necessary)

*(Mangyaring gumamit ng karagdagang papel kung kinakailangan)*

**Name(Optional):** \_\_\_\_\_ **Office/Agency** \_\_\_\_\_  
*(Pangalan)* *(Tanggapan/ahensya)*

**Address:** \_\_\_\_\_  
*(Tirahan)*

**Contact Number(s) ,if any:** \_\_\_\_\_ **E-mail address, if any:** \_\_\_\_\_  
*(Telepono)*

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_  
*(Lagda)* *(Petsa)*

### OPTIONAL

Please fill-up the information below in case we need to get in touch with you or you may need further assistance from us.

Name: \_\_\_\_\_ CP# \_\_\_\_\_

Contact address: \_\_\_\_\_

Age: \_\_\_\_\_ Date of Visit \_\_\_\_\_

Agency/Bureau/Office \_\_\_\_\_

This Client Feedback Service Form shall be retrieved by the Duty Guard.

Thank you.



**PHILIPPINE PUBLIC SAFETY COLLEGE**

# **ANTI FIXER CAMPAIGN**

**THE ANTI-RED TAPE LAW (RA-9485 IMPOSES STIFF PENALTIES ON FIXERS: IMPRISONMENT OF AS LONG AS SIX (6) YEARS, OR A FINE OF UP TO PHP 200,000.00 OR BOTH**

## **Labanan ang Fixers!**

**Report the name of the fixer, name and location of government office, date and type of transaction to the following:**

Office of the Ombudsman		0926-699-4703 (02) 927-4102 (02) 927-2404
Civil Service Commission		0917-839-8272 (02) 932-0111
PPSC/ Public Affairs Office		(02) 477-1525

# **FIX THE FIXERS!**

PHILIPPINE PUBLIC SAFETY COLLEGE  
**Organizational Chart**

